

Collect More Faster



VOYAGERNETZ 5

ARMADA NETZ

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# VOYAGERNETZ **5**

## Welcome to Voyager 5

### About Us

The first version of Voyager was launched in 1996 and was followed by a new release every few years.

During 2010 Voyager 5 was released which is by far our best debt collection and management solution to date. Voyager is backed by a highly motivated team of professionals with an in-depth understanding of the debt collection and credit management industries.

Our greatest goal is customer satisfaction and we pride ourselves on excellent customer service from start to finish.

Welcome to the world of Voyager where we help you collect more faster!

Voyager is developed by Microworks (Pty) Ltd. a software company registered in the Republic of South Africa. Microworks was founded in 1995 and our primary focus has always been the Voyager product and the debt collection and credit management industries.

### Corporate Vision and Mission Statement

#### Voyager Vision

We strive to be the leader in the international debt collection software market. The Voyager product is the leading debt collection software system in the South African market.

#### Voyager Mission

Our goal is to lead in terms of innovation, product development and customer satisfaction. We work closely with key customers to ensure that our products are both relevant and practical by addressing the core needs and requirements of our customers.

### Office Location

Microworks (Pty) Ltd.  
30 Helium Road, Rosslyn Ext 2  
Pretoria, 0200  
<http://www.microworks.co.za>

Contact us on:  
086 111 2556 or [sales@microworks.co.za](mailto:sales@microworks.co.za)



Microworks head office

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## Accreditation and Membership

Microworks Pty Ltd is a member of the following associations:

- Association of Debt Recovery Agents (ADRA)
- Institute of Credit Managers (ICM)
- Progressive Business Forum (PBF)

## Experience of the Firm

Microworks' senior management have been active in the field of debt collection solutions for the past two decades and have helped implement technological debt collection solutions in the following industries:

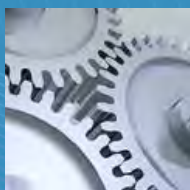
- Government Sector (Municipalities, Ministry of Defence etc.)
- Corporations (Several Blue Chip Companies)
- Educational Sector (Some of the largest universities in South Africa use our products)
- Financial Sector (Banks and micro-lenders)
- Attorneys (Attorneys with large call-centres)
- Third-party Collectors (Small, medium and large third party collectors)
- Large collection call centres

Our experience with implementing collection and credit management solutions is second to none. The Voyager Team is a dynamic group of industry experts with a track record of successful implementations of collection and credit management solutions at hundreds of organizations.

## Voyager 5.0

Over the past several years Microworks' development team has been busy creating what we hope will become the leading debt management solution - we call our latest product Voyager 5.0 and we are working hard to make this product the greatest version of Voyager ever.

Thank you for your interest in the product, we are looking forward to welcoming you to the Voyager 5.0 family.



## Workflow

The back-bone of the Voyager 5.0 solution is our robust workflow which enables you to automate and manage complex collection strategies.

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## Team and User Management

Voyager 5.0 enables you to create teams. Performance can easily be measured and monitored at company, team, sub-team or user level.



## Timing & Qualification

Timing and qualifications act as a powerful duo when it comes to collection activity management. Every activity is meticulously timed and once completed a user must specify the nature and result of the activity.

## PTP Manager (Promise to Pay Manager)

Voyager 5.0's powerful PTP Manager keeps full detail of current and historic payment arrangements and automates the process of managing payments arrangements.

## Management Dashboards

The above functionality is constantly measured, monitored and displayed on clear management dashboards which will give managers visibility into the collection process.

## Consultants and Customization

Virtually all aspects of Voyager 5.0 can be customized to suite your needs. Our Voyager 5.0 consultants will work closely with you to determine your needs and to customize the product based on your requirements.

## Voyager Enterprise Edition

Voyager Enterprise Edition is aimed at collection centres with more than 30 users and provides a very cost effective alternative to per user licensing. Voyager Enterprise Edition can be used on one server at a fixed monthly price. Voyager Enterprise Edition also includes our Bulk Action and Import Utility Modules at no additional charge.



Please contact Microworks today to setup an appointment with a business advisor – 086 111 2556 or [sales@microworks.co.za](mailto:sales@microworks.co.za)